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| **05-863/08-763/46-863: Introduction to Human Computer Interaction for Technology Executives**  **Heuristic Evaluation Report Template**  **Dated**  **MM/DD/YYYY**   |  | | --- | | **Prepared By:**  **YOUR NAME:**  **SIGNATURE :** |  |  | | --- | | **Evaluation Of:**  **Name of system being evaluated:**  **Person who created the system being evaluated:** | |

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| Feedback & Critical Incidence | << Record your observations in the table on the following page, based on your observations and notes taken during the user test  Description of columns in the table are as follows:  *Prototype Screen/Page:*  Which screen of the user interface was being tested at the point of feedback/critical incidence/problem.  *Name of Heuristic:*  Which of the 10 heuristics is being referenced. Enter the full name of the heuristic. Here is a list: <http://www.useit.com/papers/heuristic/heuristic_list.html>  *User feedback / critical incidence / problem:*  This column may contain :   * Feedback (positive or negative) given by the users, **or** * Critical incidences (breakdowns or problems encountered by users) and/or mistakes committed by users.   *Reason for negative feedback / breakdown:*  Explain the reasons why the interface violates or upholds this heuristic. Be sure to be clear about *where* in the screen you are referencing.  *Scope:*  Describe the scope of the feedback or the problem; include whether the scope of the issue is throughout the product or within a specific screen or screens. If the problems are specific to a page, include the appropriate page numbers.  *Severity (H/M/L) :*  Your assessment as to whether the implication of the feedback is *low*, *medium*, or *high* severity.    *Way(s) to rectify / Tradeoffs:*  Suggestion for the modifications that might be made to the user interface to address the issue or issues in this row. You MUST include trade-offs to be credible. If you can’t think of some bad trade-off, say so. |

##### **User Test Feedback Analysis**

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| **#** | **Prototype Screen** | **Name of Heuristic** | **Reason for negative feedback / breakdown** | **Scope** | **Severity**  (High/ Medium/ Low) | **Way(s) to rectify / Tradeoffs** |
| 1 | [See Picture 1](#Picture1) |  |  |  |  |  |
| 2 | [See Picture 2](#Picture2) |  |  |  |  |  |
| 3 | [See Picture 3](#Picture3) |  |  |  |  |  |
| 4 | [See Picture 4](#Picture4) |  |  |  |  |  |
| 5 | [See Picture 5](#Picture5) |  |  |  |  |  |

Picture 1:

<< insert picture 1 here >>

Picture 2:

<< insert picture 2 here >>

Picture 3:

<< insert picture 3 here >>

Picture 4:

<< insert picture 4 here >>

Picture 5:

<< insert picture 5 here >>