

Assisting Users in a World Full of Cameras

Privacy-Aware Infrastructure for Computer Vision Applications

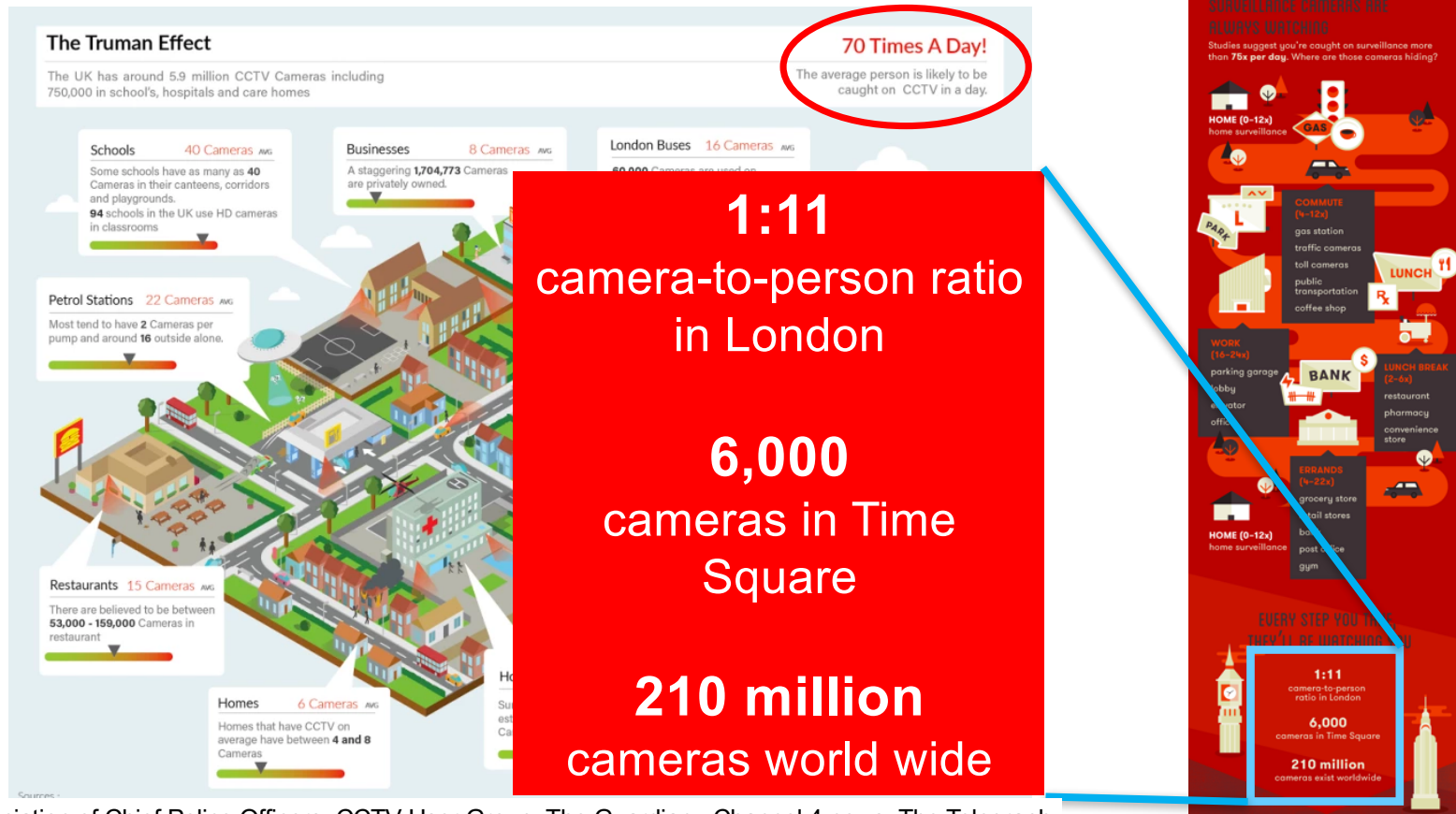


CV-COPS 2017

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Norman Sadeh, Mahadev Satyanarayanan

**Carnegie
Mellon
University**

Cameras are Everywhere



Sources: Association of Chief Police Officers, CCTV User Group, The Guardian, Channel 4 news, The Telegraph

Source: UrbanEye, New York Civil Liberty Union

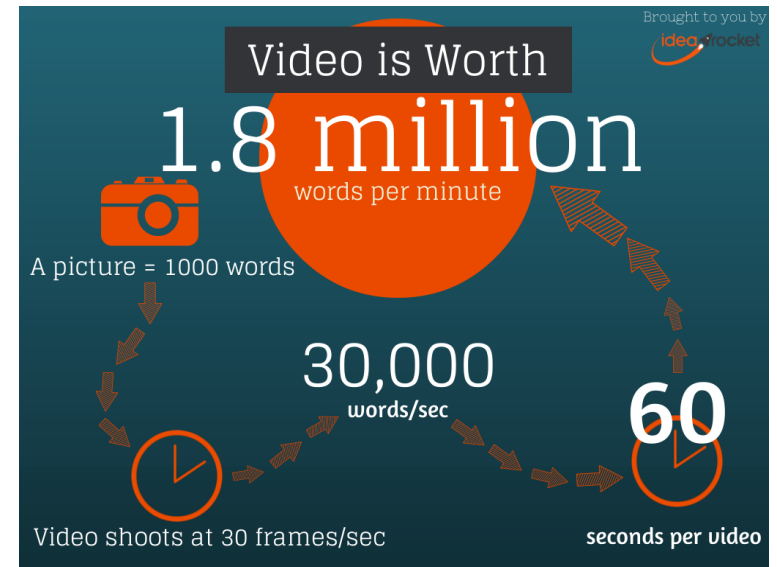
More Gadgets with Cameras



A Picture is Worth 1000 Words

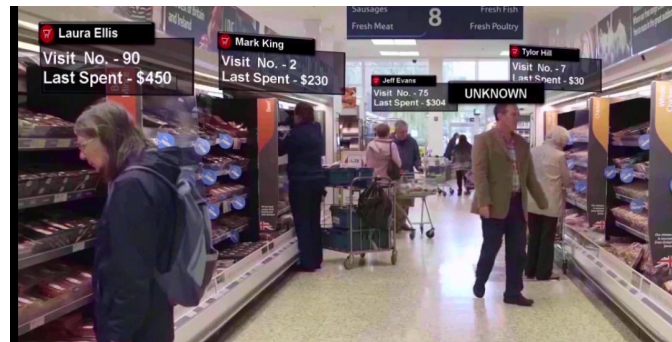
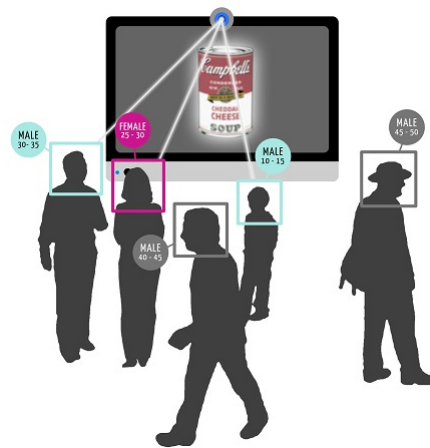
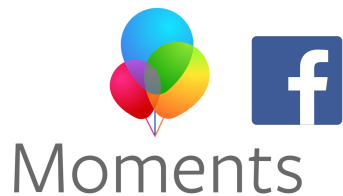
Images can be used for:

- Facial recognition
 - Identification
 - Mood / Expression / Health
 - Demographics
- Object recognition
- Scene recognition
- Activity recognition
- Safety and security
 - surveillance, criminal investigation



Source: IdeaRocket

Use of Facial Recognition is on the Rise



Privacy Implications of Facial Recognition

Facial Recognition can be used to:

- Generate a customer/user profile
 - Serve customized ads/services
- Infer lifestyle, behavior, and habits
- Infer health conditions
- Track users' whereabouts
- Infer social associations and activities

Regulators and policymakers advocate the right to **notice** and **choice**.

Privacy Preference Study

Vignette Study on IoT privacy preferences:

- 1007 Amazon MTurk participants gave feedback for 380 scenarios consisting of eight factors.
- Each user saw at least one scenario involving facial recognition.

Example Scenario:

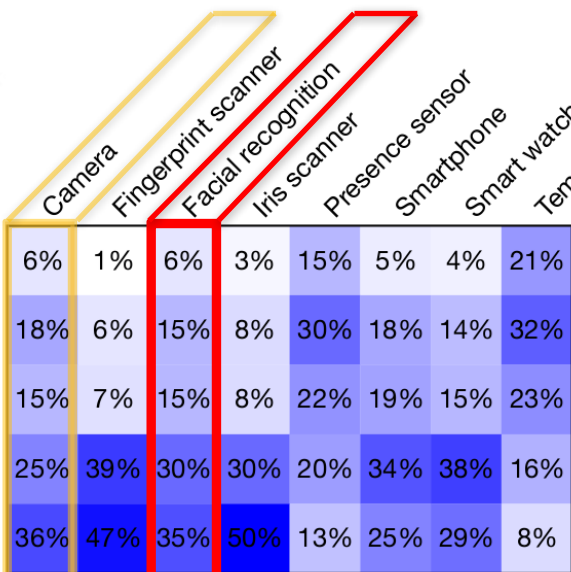
“You are at a [coffee shop]. This store uses [facial recognition system] to automatically [identify returning customers]. The system is also used to keep track of [your orders and make suggestions] based on your ordering habits. Your picture will be kept for [a few hours]”.

P. Naeini, S. Bhagavatula, H. Habib, M. Degeling, L. Bauer, L. Cranor, and N. Sadeh, “Privacy Expectations and Preferences in an IoT World.” SOUPS 2017

<https://www.privacyassistant.org/publications>

Users are Uncomfortable with Image Data

- Self-reported comfort level for different data collection devices (regardless of the specific scenario)



	Camera	Fingerprint scanner	Facial recognition	Iris scanner	Presence sensor	Smartphone	Smart watch	Temperature sensor
Very comfortable	6%	1%	6%	3%	15%	5%	4%	21%
Comfortable	18%	6%	15%	8%	30%	18%	14%	32%
Neither comfortable nor uncomfortable	15%	7%	15%	8%	22%	19%	15%	23%
Uncomfortable	25%	39%	30%	30%	20%	34%	38%	16%
Very uncomfortable	36%	47%	35%	50%	13%	25%	29%	8%

Device type

- 65%** of the users were uncomfortable with **facial recognition**
- 61%** of the users were uncomfortable with **data captured by cameras**

Users Want Notice and Choice

- Users expressed interest in being **notified** about the presence of facial recognition especially when the data collection purpose is unclear.
- Most would **disable** facial recognition if given the option.
- **Context** has an impact on the decision.
 - More likely to allow in a library than in a department store.

Our Goals

- Support **notice and choice** in IoT.
- **Objective:** Selectively notify users without overwhelming them and help them configure available settings.
 - **Capture users' privacy preferences:**
 - Notification preferences (when, how often, how)
 - Data collection and sharing preferences

Building a Privacy-Aware Infrastructure



Internet of Things Resource Registry (IRR)

- Advertises privacy practices (including any privacy settings) and capabilities of IoT resources (e.g., apps, sensors, services)
- Multiple registries controlled by different entities



Personalized Privacy Assistants (IoT Assistant)

- Discovers IoT resources, their capabilities, and privacy practices (including any privacy settings)
- Learns user preferences; supports selective user notification, and semi-automated configuration of settings



Policy Enforcement Point (PEP)

- Captures and stores user-specific privacy settings (e.g., opt in/out)
- Enforces users' privacy settings

<https://www.privacyassistant.org>

Workflow Example: Theme Park

IoT Assistant notifies the user:

IoT Assistant exposes configurable privacy options:

- Opt into facial recognition? (opt-out by default)
 - Yes, provide an image of your face

<https://www.privacyassistant.org>

IRR

PEP

Registering an IRR Resource

IRR-BETA Administration Resource Management Martin Degeling

Basic Information Context Collected Data Granularity Purpose Times and Retention Shared With Control Options

CANCEL SAVE

Basic Information

Name* Link to general information about this resource
Amazon Echo <https://www.amazon.com/Amazon-Echo-Bluetooth-Speaker-with-WiFi-Alexa>

Description
Voice command device that performs a variety of functions

Privacy Policy
<https://www.amazon.com/gp/help/customer/display.html?nodeId=201809740>

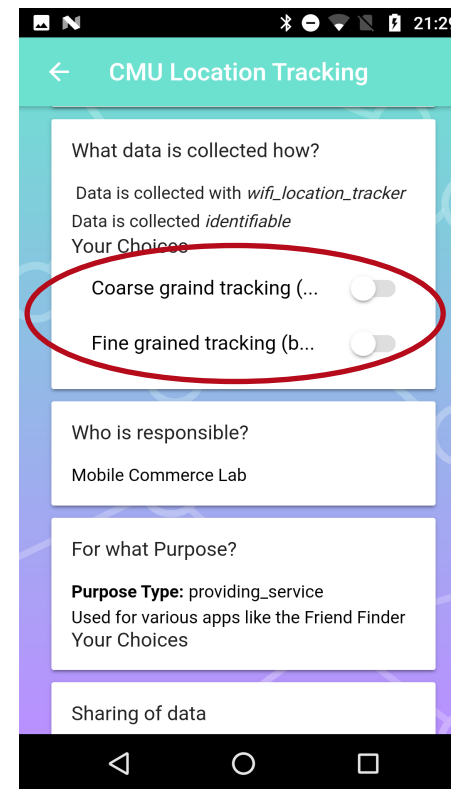
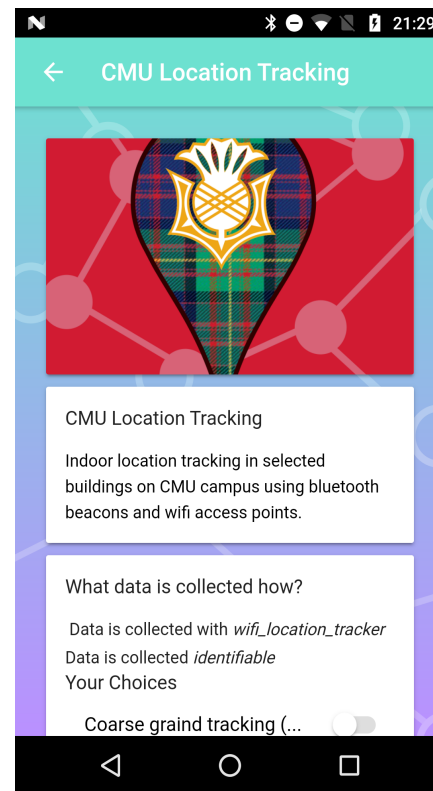
Templates are also available for commercial off-the-shelf devices.

Step-by-step wizard for defining new resources or editing existing ones.

<https://www.privacyassistant.org>

NEXT

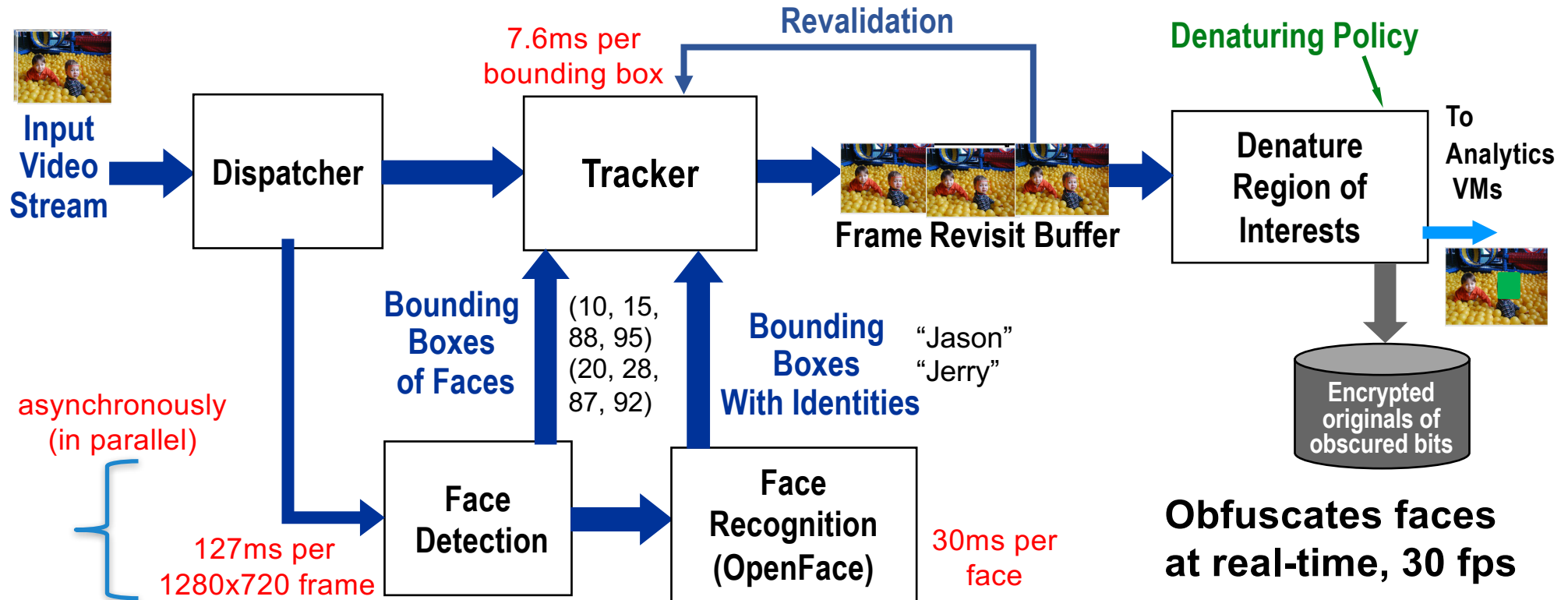
IoT Assistant Discovering IRR Resources



Exposes privacy settings.

<https://www.privacyassistant.org>

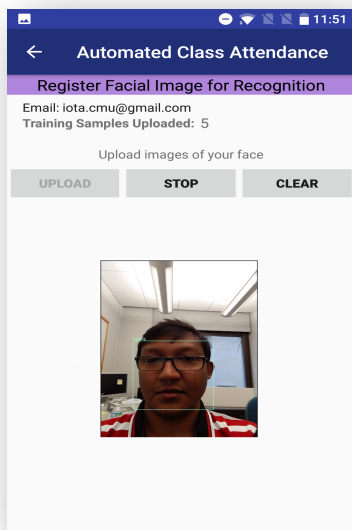
Privacy-Aware Video Streaming



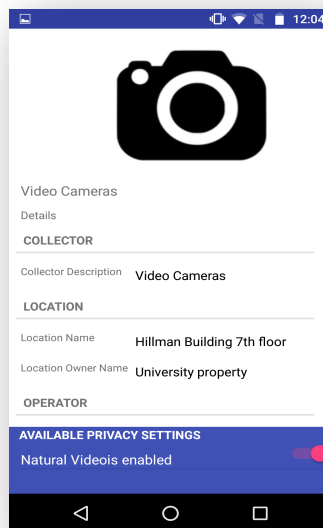
J. Wang, B. Amos, A. Das, P. Pillai, N. Sadeh, M. Satyanarayanan, "A Scalable and Privacy-Aware IoT Service for Live Video Analytics", ACM MMSys 2017 (**Best Paper Award**)

Automated Attendance Tracker

Train Facial Features



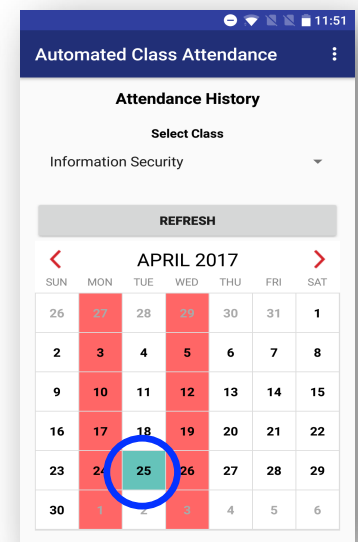
Control Opt-in



Live Video Stream



Monitor Class Attendance



- Planning to pilot this system in classrooms at CMU.

Conclusion

- The use of computer vision is expanding with the rise of IoT cameras.
- Our studies show that:
 - Users want to be **notified** about how their data is being used
 - Users want to **choose** (control) how their data is being used
- We are working on an **infrastructure** that supports **notice and choice**, and captures users' **privacy preferences** in IoT settings.

For more information:

<https://www.privacyassistant.org>

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Demonstration



<https://goo.gl/gtpbpK>

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