2 *Unpacking the System*

Introduction

This chapter explains how to unpack the iWarp system components. Perform the procedures in the order presented. This chapter tells how to

- inspect the shipment for damage
- unpack and inspect the contents of the system shipment

NOTE

Advise the customer to keep all shipping materials for at least one month (permanently, if possible) in case anything must be returned. Moving the system in the shipping containers helps reduce the risk of damage.

Before Unpacking the System Cabinets

Before unpacking the system cabinets from the crates, do the following:

- Make sure all the system shipping crates have arrived at the site. There should be one large crate for each system cabinet ordered.
- Review the site layout plan with the customer and ensure that site preparation requirements have been met as described in the *iWarp Site Preparation Guide*.
- If necessary, move the shipping crate(s) to an open area with adequate room to unpack the equipment.

Inspecting the iWarp System Shipment

1. Before removing the iWarp system from the shipping crate, inspect for any signs of damage. If there is visible damage to the crate, note the type and extent of the damage on the freight bill. This can later be used if a claim is filed.
2. If you find equipment damage after unpacking the system, have the customer call the carrier and request an inspection. Save the shipping container and all packing material. Make sure the customer retains a copy of the inspection report.
3. If the equipment is visibly damaged, the customer should file a claim with the carrier who delivered the system.

Unpacking the System

1. Position the crate so you have access to the four bolts holding the front door on the crate.
2. Use a 9/16″ open-end, box, or ratchet wrench to unscrew and remove the four bolts.
3. Remove the front door of the crate. Notice that there is a base retainer board attached to the bottom of the inside of the door.
4. Turn the door over and lay it on the floor to form a ramp, with the base retainer board directly in front of the crate and the front of the door facing up. Line up the self-stick strips on the ramp with the self-stick strips on the base pallet.
5. Attach the self-stick strips on the ramp to the self-stick strips on the base pallet.

CAUTION

The system cabinet is very heavy. There must be two people, one on either side of the cabinet, to steady it as it is removed from the base pallet.

6. Grasp the system cabinet and roll it down the ramp to the floor
7. Remove the foam covering the top of the cabinet.
8. Remove the plastic wrap from the power cord when the cabinet is in the installation location.
9. Remove from the crate the cartons containing the Sun Interface Board, the iWarp System Software and the system manuals.
10. Repeat steps 1 through 9 to unpack any additional system cabinets.

CAUTIONS

The installation site, with the required power receptacles, should already be prepared according to the specifications in the *Site Preparation Manual.* Some of the physical requirements to note are:

There must be enough access space behind and in front of the cabinets for air flow and cable access.

The first cabinet should not be more than 15 centimeters (6 inches) from the Sun server.

The cabinets must be placed in a dry, level area.

Refer to the iWarp *Site Preparation Manual* for additional details.