

**TERRILL L. FRANTZ**

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(September 2006)

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**CAREER SUMMARY**

*Experienced IT Manager and Administrator accomplished in supervision of global software development and technology organizations and projects. Demonstrated success combining technical and soft skills to lead effective departments, project teams and deliver technology solutions. Experienced in several industries with international large, medium and small firms. Holds doctorate degree, MBA, and manages from viewpoint of technology being a strategic business enabler. Experienced in complex, cross-cultural, and fast paced service-oriented environments.*

**PROFESSIONAL EXPERIENCE**

**CARNEGIE MELLON UNIVERSITY.** (see Academic Section) **2004– Present**

**ORGANIZATION SIMULATIONS ASIA LTD. Hong Kong** **2002– 2004**

***Managing Director***

Responsible for all aspects of running a Management Consulting business, specializing in developing computer models and simulations of organizational behavior and systems for strategic planning and decision making.

**MORGAN STANLEY & CO. Hong Kong / London / New York** **1994 – 2002**

***Vice President***

Responsibilities include quality assurance testing of global software system being developed in New York and London for managing equity-based corporate action processing.

- Designed and delivered an automated software testing system which removed the complexity and details away from the development team allowing them to focus on their immediate tasks.
- Formed a Hong Kong / Tokyo virtual team to provide overnight systems support during the system start-up phase, allowing rapid response to program failures.
- Conceptualized then oversaw development and implementation of a stock market trading simulation for the Asia IT department, which increased the business knowledge and involvement of the department staff.
- Performed as a facilitator between New York project management and Tokyo technology staff to ensure cross-cultural productivity was not impaired.

***Senior Analyst***

Delivered several software solutions to equity operations groups in Hong Kong and Asian branches. Supervised work of outsource development groups in Philippines and Australia. Coordinated with global counterparts and carried out the local development team Project Management coordinator role.

- Managed the development and installation of a multifunctional corporate action processing system for the Sydney office, which reduced operations workload by 40%.
- Developed and installed a web-based interface to existing mainframe system for Korean operations, which saved approximately 1 man-day per week of effort.
- Provided technology leadership to department staff to further align the local development teams with the global technology strategy.

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