

Contents

| | |
|--|----|
| PREFACE | 7 |
| ACKNOWLEDGEMENTS AND DISCLAIMERS..... | 9 |
| EXECUTIVE SUMMARY | 13 |
| 1. INTRODUCTION - SUSTAINABLE DEVELOPMENT AND ICT | 15 |
| Development – Global Targets And Statistics | 16 |
| Drivers for The ICT-SD Workshops | 17 |
| Structure of the Workshops | 18 |
| 2. INFORMATION AND COMMUNICATIONS TECHNOLOGY (ICT)..... | 19 |
| Overview | 19 |
| ICT and Development..... | 19 |
| WSIS..... | 22 |
| ICT and Developing Countries..... | 23 |
| Measuring ICT | 25 |
| Continual March of ICT..... | 26 |
| Technology Mapping to Development Needs..... | 27 |
| ICT Challenges | 29 |
| <i>Digital Divides - Awareness, Availability, Accessibility, and Affordability</i> | 29 |
| <i>Robustness</i> | 31 |
| <i>Content</i> | 32 |
| <i>Usability and Interface</i> | 32 |
| <i>Security</i> | 33 |
| <i>Internet Control, Architecture and Addressing</i> | 33 |
| <i>Regulation and Policy</i> | 37 |
| <i>Wireless</i> | 38 |
| <i>Energy and Power</i> | 38 |
| <i>Digital Information and Broadcasting</i> | 39 |
| Economic Models, Markets, and Role of ICT | 39 |
| 3. THEMATIC GROUPS – ICT AND SUSTAINABLE DEVELOPMENT | 43 |
| Infrastructure Development | 44 |
| <i>Water and Sanitation</i> | 44 |
| <i>Energy</i> | 47 |
| <i>Transportation</i> | 51 |
| <i>ICT and Infrastructure - General Observations</i> | 53 |
| Basic Human Needs and Development..... | 54 |
| <i>Food and Agriculture</i> | 54 |
| <i>Healthcare</i> | 62 |
| <i>Education</i> | 66 |
| <i>Basic Human Needs and Development - General Observations</i> | 70 |
| Economic Growth and Employment | 71 |
| <i>Economic Growth and Poverty Reduction through Servicing ICT Industries [1]</i> | 75 |
| <i>ICT Enabled or Enhanced Employment Generation and Poverty Reduction [2]</i> | 76 |
| Alienation, Empowerment, and Governance | 77 |
| <i>Alienation Issues and Empowerment [1]</i> | 77 |
| <i>Governance and e-Governance [2]</i> | 79 |

| | |
|---|-----|
| ICT for SD - Linking Needs to Solutions | 82 |
| 4. WHERE DO WE GO FROM HERE? | 85 |
| ICT for SD R&D - Projects and Testbeds | 85 |
| Defining the Scope of the ICT for Sustainable Development Enterprise..... | 87 |
| <i>Metrics and Rigorous Analysis</i> | 88 |
| <i>Role of Stakeholders</i> | 88 |
| <i>New ICT-SD Model: Need for Research, Development, & Demonstration (RD&D)</i> | 90 |
| Challenges and Lessons Learned | 93 |
| 5. APPENDICES | 95 |
| Appendix 1: Targets of the Millennium Development Goals..... | 95 |
| Appendix 2: ICT statistics – Digital Access Indicator (DAI) Metric [ITU – Dec. 2003]..... | 96 |
| Appendix 3: Washington, D.C., Workshop Details | 99 |
| <i>Agenda - Washington Workshop on IT and Sustainable Development</i> | 99 |
| <i>Washington D.C. Workshop Select Highlights</i> | 101 |
| <i>Participants - Washington Workshop on IT and Sustainable Development</i> | 102 |
| Appendix 4: Bangalore Workshop Details | 106 |
| <i>Agenda - Bangalore Workshop on IT and Sustainable Development</i> | 106 |
| <i>Bangalore Workshop Select Highlights</i> | 108 |
| <i>Participants - Bangalore Workshop on IT and Sustainable Development</i> | 109 |
| Appendix 5: Bangalore Workshop Questionnaires | 115 |
| <i>Questionnaire for Infrastructure and Human Development (Energy, Water & Sanitation, Transportation, Education, Healthcare)</i> | 116 |
| <i>Questionnaire for Information Communication Technologies for Agriculture (Food, Fiber and Fisheries)</i> | 118 |
| <i>Questionnaire for Employment Generation and Poverty Reduction</i> | 120 |
| <i>Questionnaire on the Role of ICT in Governance and Empowerment</i> | 123 |
| Appendix 6: Acronyms | 125 |
| About the Authors | 129 |