# **Dynamically Formed Human-Robot Teams Performing Coordinated Tasks**

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#### **Abstract**

In this new era of space exploration where human-robot teams are envisioned maintaining a long-term presence on other planets, effective coordination of human-robot teams is paramount. Two critical research challenges that must be solved to realize this vision are the human-robot team challenge and the pickup-team challenge. In this paper, we address these two challenges, propose a novel approach to solve both challenges, and evaluate our approach in the newly introduced *treasure hunt* domain.

#### Introduction

We have entered a new era of Space exploration that requires the sustained presence of human-robot teams on other planets. Meeting this requirement entails solving many research challenges. Two critical challenges to be solved are effective coordination of human-robot teams and enabling *pickup teams*. In response to these challenges, the vision that drives the reported work is that humans and robots will dynamically form teams to solve complex tasks by efficiently joining their complementary capabilities.

The Pickup Team challenge is to dynamically form teams of robots (and possibly humans) given very little a priori information. That is, team members may have only minimal prior knowledge of each others' behavior, the tasks at hand, and the environments they operate in, but are able to combine effectively. There are several additional reasons why an increased understanding of pickup teams is needed. First, the development of large teams or teams of expensive robots at the same site at the same time is impractical. This limitation currently hinders multi-robot research. Successful pickup teams will facilitate further research by allowing separate researchers to easily pool their robots to create teams for further study. Second, robots may be needed for emergency tasks where there may be insufficient time to hand-engineer the coordination mechanisms before task execution. Pickup teams enable robot teams to be formed on very short notice for such tasks. Third, as robots fail, get lost, or otherwise malfunction, it is often necessary to substitute or add new robots. Successful pickup teams will allow the integration of new robots into existing teams, and

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also enable teams of heterogeneous robots to perform efficiently under dynamic and uncertain conditions. Thus, the overall research challenge is to provide a principled methodology for creating pickup teams. This paper presents a first approach to address this challenge.

The human-robot team coordination challenge further requires robust team operation across multiple environments, team capabilities applicable across humans and multiple robot types, effective multi-human-multi-robot interaction in a team setting, and teams that improve over time. Competitions, such as RoboCup, have been effective in focusing efforts to overcome some of these challenges (Noda et al. 1998). However, these competitions focus on part of the overall problem and do not generally address teams formed in an ad-hoc manner, complex environments beyond a welldefined soccer field, and the complexities of heterogeneous teams. This paper focuses on dynamically forming teams of humans and heterogeneous robots to perform tasks that require coordination. The robots have limited individual capabilities, can sense different information about their environment, and can be assigned abstract tasks for execution. Robots can solve primitive tasks in different ways depending on the robot capabilities and the prevailing environmental conditions.

We propose a novel approach to solving both the pickup team challenge and the human-robot team coordination challenge. The proposed approach combines and extends three previously proven components: The *TraderBots* market-based coordination approach for efficient and flexible allocation of tasks to teams and roles to team-members, *Plays* for synchronizing team-execution of coordinated tasks, and the multi-agent multi-modal dialog system *TeamTalk*. This approach is implemented on a team consisting of a human, a Segway RMP robot, and a Pioneer IIDX robot, and demonstrated in a treasure hunt scenario.

#### **The Treasure Hunt Domain**

To investigate the coordination of human-robot pickup teams, we require a domain that will allow for dynamic and heterogeneous team formation, encourage coordination and tight coupling between team members, and provide a metric against which to compare team performances. We believe the treasure hunt domain, jointly proposed by researchers at The Boeing Company and at Carnegie Mellon University,

provides for each of these characteristics.

The treasure hunt domain consists of human-robot teams competing in and exploring an unknown space. The robots are heterogeneous, and the particular capabilities necessary to accomplish hunt tasks are distributed throughout the team. The hunt tasks require a team to acquire specific objects, the treasure, within an unknown or partially-known environment. Thus a representation of the world must be built as it is explored, and the treasure must be identified and then localized within the built representation. Team coordination follows as a direct necessity, as the abilities required to perform each of these tasks are distributed throughout the team members.

The ultimate goal with respect pickup team formation is speed and flexibility. Within this domain, not only are teams created quickly and on the fly, but each member has no prior knowledge about the abilities of its potential teammates; a robot knows of its own capabilities only. Inherent to the definition of a hunt task are the abilities necessary to accomplish it. Communication between potential pick-up team members is therefore carried out at the time of team formation, to ensure the satisfaction of all capabilities requirements.

This domain can also be extended to include an adversarial environment in which to execute the hunt tasks. Teams can compete against the clock, with the intent of collecting as much treasure as possible within the allotted time or compete against other dynamically formed teams. A metric for team performance can be the amount of treasure collected by the team in a given time period, or conversely, the time taken by a team to collect a percentage of the total hidden treasure.

In our specific treasure hunt implementation, potential team members include humans, Pioneer robots and the robotic Segway RMP platform provided by Segway, LLC (see Figure 1). The Pioneer robot is equipped with a SICK laser and gyroscope, and is therefore able to both construct a map of an unknown environment, and localize itself upon that map. The Segway robot has been outfitted with two cameras, by which it is able to visually identify both the Pioneer robot and the treasure. The presented task is to search for and retrieve treasure. To explore an area while searching for the treasure, the Pioneer is able to navigate and build a map, while the Segway is able to follow the Pioneer and search for treasure. Upon treasure identification, the robots must return home with the treasure. By localizing on its created map, the Pioneer is able to determine the home location; the Segway then follows the Pioneer as it proceeds home. Team coordination between the robots during execution is accomplished jointly via the visual identification of the Pioneer by the Segway, and by communication between the two robots should this visual link be lost (in which case the Pioneer is commanded to pause, until seen by the Segway). Communication additionally occurs when the Segway informs the Pioneer that treasure has been found.

The treasure hunt domain satisfies the criterion set for the study of the performance of human-robot pickup teams. It offers a number of challenging aspects, including robust and efficient operation in unconstrained environments, and adhoc team formation. Efficient execution requires a coordi-





Figure 1: The left figure shows a Segway robot, while the right figure shows the pioneer robots.

nated search of the space and the maintenance of an accurate shared knowledge about the space. As such, this domain provides a rich environment in which to push the boundaries of adaptive, autonomous robotics.

### **Component Technologies**

In this section we review our current approaches to teamwork – Skills, Tactics, and Plays (STP) for team coordination in adversarial environments, and TraderBots for efficient and robust role assignment in multi-robot tasks.

### STP: Skills, Tactics, and Plays

Veloso and colleagues (Bowling, Browning, & Veloso 2004) introduce a skills, tactics, and plays architecture (STP) for controlling autonomous robot teams in adversarial environments. In STP, teamwork, individual behavior, and low-level control are decomposed into three separate modules. Relevant to our implementation are Plays which provide the mechanism for adaptive team coordination. Plays are the central mechanism for coordinating team actions. Each play consists of the following components: (a) a set of roles for each team member executing the play, (b) a sequence of actions for each role to perform, (c) an applicability evaluation function, (d) a termination evaluation function, (e) a weight to determine the likelihood of selecting the play.

Each play is a fixed team plan that describes a sequence of actions for each role in the team toward achieving the team goal(s). Each of the roles is assigned to a unique team member during execution. The role assignment is based on the believed state of the world and is dynamic (e.g., role A may start with player 1, but may switch to player 3 as execution progresses). Note that the role assignment mechanism is independent of the play framework.

The concept of plays was created for domains where tight synchronization of actions between team members is required. Therefore, the sequence of tactics to be performed by each role is executed in lock step with each other role in the play. Hence, the play forms a fixed team plan whereby the sequence of activities is synchronized between team members.

As not all plans are appropriate under all circumstances, each play has a boolean evaluation function that determines the applicability of the play. This function is defined on the team's belief state, and determines if the play can be executed or not. Thus, it is possible to define special purpose plays that are applicable only under specific conditions as well as general-purpose plays that can be executed under much broader conditions. Once executed, there are two conditions under which the play can terminate. The first is that the team finishes executing the team plan. Each play includes an evaluation function that determines whether the play should be terminated. As with applicability, this evaluation function operates over the team's belief state. Hence, the second means of ending a play is if the termination evaluation function determines that the play should end, either because it has failed or is successful.

Team strategy consists of a set of plays, called a play-book, of which the team can execute only one play at any instant of time. A play can only be selected for execution if it is applicable. From the set of applicable plays, one is selected at random with a likelihood that is tied to the play's weight. The plays are selected with a likelihood determined by a Gibbs distribution from the weights over the set of applicable plays, which means the team strategy is, in effect, stochastic. This strategy is desirable in adversarial domains to prevent the team strategy being predictable, and therefore exploitable by the opponent.

#### **TraderBots**

TraderBots, developed by Dias and Stentz (Dias 2004) is a coordination mechanism, inspired by the contract net protocol by Smith (Smith 1980), is designed to inherit the efficacy and flexibility of a market economy, and to exploit these benefits to enable robust and efficient multi-robot coordination in dynamic environments. A brief overview of the TraderBots approach is presented here to provide context for the reported experimental results and analysis.

Consider a team of robots assembled to perform a particular set of tasks. Consider further, that each robot in the team is modeled as a self-interested agent, and the team of robots as an economy. The goal of the team is to complete the tasks successfully while minimizing overall costs. Each robot aims to maximize its individual profit; however, since all revenue is derived from satisfying team objectives, the robot's self-interest equates to doing global good. Moreover, all robots can increase their profit by eliminating excess cost. Thus, to solve the task-allocation problem, the robots run task auctions, and bid on tasks in other robots task auctions.

If the global cost is determined by the summation of individual robot costs, each deal made by a robot will result in global cost reduction. Note that robots will only make profitable deals. Furthermore, the individual aim to maximize profit (rather than to minimize cost) allows added flexibility in the approach to prioritize tasks that are of high cost and high priority over tasks that incur low cost but provide lower value to the overall mission. The competitive element of the robots bidding for different tasks enables the system to decipher the competing local information of each robot, while the currency exchange provides grounding for the compet-

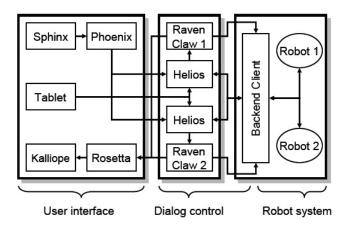


Figure 2: TeamTalk system architecture

ing local costs in terms of the global value of the tasks being performed.

#### **TeamTalk**

The human interface to the robots, TeamTalk (Harris et al. 2004), is a multi-modal multi-agent dialog system, which accommodates multiple dialog agents and supports multiple simultaneous conversations. TeamTalk is based on the Ravenclaw dialog manager (Bohus & Rudnicky 2003), a generalized framework that makes use of task-tree representations to manage interaction between the user and the computer (in the present case, multiple robots). In addition to Ravenclaw, TeamTalk makes use of various spoken language technologies developed at Carnegie Mellon. These include Sphinx-II (Huang et al. 1993) for automatic speech recognition and Phoenix (Ward 1994) for context-free grammar parsing. Language generation is template based and synthesis (the Kalliope module) uses Swift, a commercialized version of the Festival synthesizer (Black et al. 2004). A diagram of the system architecture, as configured for one human and two robots is shown in Figure 2.

The TeamTalk system provides a framework for exploring a number of issues in human-robot communication, including multi-participant dialog and grounding. We will briefly discuss some of these issues and describe our current solutions.

Managing multi-participant dialogs Building systems with multiple human and robot participants presents several challenges. After considering several alternatives, we settled on the following design. Each human participant is given a complete interface hosted on a single computer incorporating the components that perform speech recognition, understanding, generation, and synthesis. An alternative and seemingly natural solution would have been to give each robot its own spoken language capability, but this anthropomorphism is not necessary. A single transducer for the human also allows us to mitigate the effects of environment and distance. Associating the interface directly with the human also allows us to use a multi-modal interface that combines speech and gesture in a single device (a tablet computer).

Finally, there is the issue of cost as the number of robots increases.

TeamTalk creates a stateful dialog manager for each robot; this manager handles all of the human-side communication. TeamTalk automatically spawns a new dialog manager whenever the system detects a hitherto unknown robot. This mechanism allows the system to deal gracefully with the appearance of new robots on the team.

To support flexible communication, user input is broadcast to all robots on the team, much as one might encounter on a shared radio channel. Broadcasting also allows us to support more complex group addressing functions (see below) and creates the conditions for beneficial eavesdropping.

Grounding concepts and clarification dialog Robust mechanisms for grounding are an essential part of interaction between agents, particularly in open domains where novel events and entities can occur. The Treasure Hunt calls for interactive techniques that allow humans and robots to develop common shared understanding of the environment that they are operating in. For example, a newly activated robot needs to communicate its capabilities to the human by transmitting an ontology (and associated language) that can be used to configure understanding, generation and populate the sub-task library. Grounding is also performed during activities. For example, a shallow but useful form of grounding is agreeing on names for landmarks (with names chosen from a closed set of labels). A more complex version would involve introducing new labels to the system (given that task-specific names make more sense than abstract ones). We can go beyond that and have a system that can generalize mappings between labels and features in the environment ("Call that a doorway", "Now go to the doorway"). Current capability includes only fixed labeling.

Clarification deals with confusions and ambiguities in communication due either to processing (for example recognition errors) or actual ambiguities ("I know of two doors. Which one do I go to?"). In the case of recognition or understanding errors clarification is triggered by confidence metrics computed for recognition accuracy, grammar coverage, concept history, the task, and per-robot policies. In this way, the system can conservatively ground concepts for high risk tasks, and yet liberally and efficiently execute low risk tasks. An example, of a per-robot policy is as follows: the Pioneer robot with its laser-based collision detection will translate on command, only asking for command confirmation when there is a very noisy speech signal; conversely, the Segway SMP, with its high momentum, poor odometry, and total lack of collision detection, almost always asks for translation confirmation.

### **Implementation**

We have attempted to address two main challenges in our implementation. The first is the dynamic formation of pickup teams efficiently given heterogeneous robots. We have adapted the Traderbots system to perform this function. Tasks are matched with plays consisting of a number of roles; the roles of the play, when performed, should satisfy the requirements of the task. Each role in a play contains

a sequence of action primitives that can actually be executed by the robots, but a role can also require a certain set of capabilities. Robots only bid on roles that they have the capability to perform, thus accommodating the heterogeneity of the robots and providing an efficient way for new kinds of robots with different sets of capabilities to represent themselves to the system. Traderbots also requires that robots have the ability to estimate the cost of actions; for instance, a cost may be the total distance that a role requires a robot to move. By minimizing cost in performing role allocations we hope to not only get feasible solutions but also to have high efficiency.

The heterogeneity of the pickup teams demands that much care be taken during play execution; roles may depend on each other, and all robots need to do their part to actually discover, localize, and retrieve treasure. Thus, once the allocation has been performed, the tight coordination subsystem must monitor and direct play execution.

The following describes our implementation of the subsystems for dynamic pickup team allocation and tight coordination. The first part introduces the main components of implementation, and the second part of the section illustrates system performance by describing the life cycle of a treasure hunt task as it moves through allocation to execution.

## **Implementation Components**

To realize the full functionality of our system, a number of different processes must be run on each of the different robots, as well as on a human operator's workstation. The following describes only those processes essential to the function of the system.

The top layer of our implementation consists of a number of Traders. Each agent, including the human operator, is assigned a Trader. A Trader is the agent's interface to the market. The Trader can introduce items to be auctioned to other Traders by sending a call for bids, can respond to calls for bids with bids, can determine which bids are most beneficial for the auctioning agent, and can issue awards to bidders that have won auctions. Each robot agent has a trader called a RoboTrader.

In our system the human operator has a trader, called the OpTrader. Each human team member uses TeamTalk as a client from which to communicate with the OpTrader. In this implementation, TeamTalk runs on a tablet PC, and each human team member carries the tablet PC with them. The tablet runs an instance of the TeamTalk software, provides for pen-and-tablet-based i/o with the robots, and provides for speech-based i/o though an attached headset microphone.

A human team member (each with an instance of TeamTalk) is a TeamTalk client of the OpTrader, and each TeamTalk instance spawns a Ravenclaw dialog manager for each active robot,  $n \times m$  stateful dialogs are held, where n is the number of human team members (and TeamTalk instances) and m is the number of robotic team members. Each TeamTalk instance contains a single automatic speech recognition engine, parser, natural language generation module, text-to-speech engine, and pen-and-tablet interface. For each robot that comes on-line, the interface spawns

a separate dialog management system and confidence annotation module.

The PlayManager forms the next component module. The primary role of the PlayManager is to select useful plays for a task and to coordinate the execution of activities in a play across a small sub-team to perform a won task. The PlayManager can select plays to be bid upon for a specified task, coordinate the execution of a play with the play managers for the other assigned roles, execute the sequence of tasks for its particular robot, and synchronize the activities, where required, between the different roles.

A final important component, the Robot Server, provides an interface between the PlayManager and the components on the robot responsible for controlling the robot. A strength of our system is that neither the PlayManagers nor the Traders need to know very much about how the control of the system is actually implemented, as the Robot Server serves as the single point of contact. Thus the Robot Servers on the robots must understand a standard packet, cause PlayManager commanded actions to be performed, and to send action statuses, but beyond that robot platform developers are free to develop their system in any fashion they wish.

### The Treasure Hunt Task Life Cycle

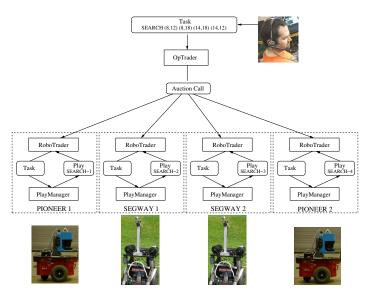


Figure 3: Parts (a) and (b) of the task life-cycle as discussed in the Implementation section.

A human operator utters (or pen gestures) a task If the message was a pen gesture, it is passed directly to Helios. If the task is an utterance, it is decoded by Sphinx into one or more hypotheses along with associated confidence scores. The hypotheses are routed to Phoenix, which parses each hypothesized utterance, and for each parse, generates the concepts and additional confidence annotation.

These concepts are routed to m instances of Helios, one for each robot. Helios examines the acoustic and language

model confidences from Sphinx, additional confidence annotations imparted by Phoenix's parser coverage of the hypotheses, and the expectation agenda generated by Ravenclaw based on that robot's dialog state. From all of this evidence, Helios picks concepts to pass to the dialog manager, and assigns a final combined confidence value for each unique concept that is passed along.

At this point, each robot's dialog manager has received a set of concepts with associated confidences. Each dialog manager decides whether it is the addressed robot in the dialog or it is simply eavesdropping on a conversation between the human and another dialog partner. We allow for the possibility of opportunistic eavesdropping, so that an unaddressed robot could, for example, develop a better context from which to understand the next utterance that may actually be addressed to it. The dialog manager may act on the concepts, or it may engage in a grounding action on one or more of the concepts. This decision is made based on a policy that depends on the concept confidence history in the dialog, and the action to be performed (more on this below). The dialog is a mixed-initiative dialog, so that if certain concepts are provided that only partially complete some agenda, the dialog system may take initiative to obtain the missing information. For example, "how far do you want me to go backwards?". Based on grounded concepts, the dialog manager sends messages to the back-end manager, which in turn inserts tasks to an OpTrader server.

A task is issued and enters the Trading system Initially, the human operator designates a SearchArea task, embedding the points of a bounding polygon in the task data. The task is sent to the OpTrader. The OpTrader creates an auction call with the task data, serializes it, and sends it via the wireless network using UDP to all RoboTraders (see Figure 3).

Each RoboTrader receives the task auction call and gets a matching play from the PlayManager The RoboTraders receive the call for bids from the OpTrader. They deserialize the call and pass the task specification to their individual PlayManagers over a UDP socket connection. Each contacted PlayManager will compare the task string against the applicability conditions for each play in its playbook. It will then select a play stochastically amongst the set of plays that are applicable, and return this play to the RoboTrader.

The RoboTrader assesses the play The RoboTrader now has a play matching the task and a set of roles. It then must select one of the roles for itself. For each role in the play, the RoboTrader first considers whether or not it possesses all the capabilities required to perform that role. For all roles for which it is capable, the Trader then performs a cost evaluation

In the treasure hunt we are largely concerned with minimizing the time it takes to accomplish the task. As our robots move roughly the same speeds during play execution, we try to minimize distance traveled as an approximation of time. If robots were heterogeneous with respect to speed this

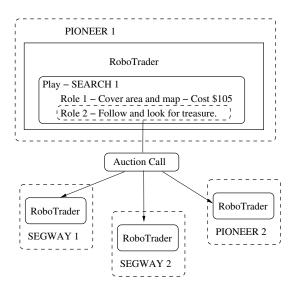


Figure 4: The RoboTrader, upon receiving a play from the PlayManager, selects a play for itself and produces a cost estimate. It auctions the other role in the play to the other robots.

should be reflected in their costing function. For most roles, cost is computed as total metric path cost for goal points to be visited in the role. Costing in our system is modular, so additional or different costing functions can be added easily as required.

Once a cost has been assigned to each role, the RoboT-rader selects the lowest cost role for itself, then prepares an auction call with all the remaining roles. This auction call is serialized and sent to the other Traders, as shown on the left in Figure 4.

The other RoboTraders bid on the role auction After the other RoboTraders receive and deserialize the role call, they determine their own cost for each role in the call. For any role in the call that requires capabilities the Trader does not possess it assigns an infinite cost. For all roles that the Trader can perform, it assigns the cost determined by the costing function. Note that the Trader must bid on all roles for which it is capable. The role bids are then returned to auctioneering RoboTrader (shown in Figure 5).

The RoboTrader bids on the task Once all bids are received or a timeout has expired the auctioneer RoboTrader then determines the winner or winners of the role auction. All role bids are considered, and the lowest cost bid is selected. If that bid is non-infinite, the role is designated as assigned to the bidding Trader. As a Trader can only win a single role in a play, that Trader's other bids are nullified. Additionally, all bids for that role from any other Trader are nullified. Then the lowest cost remaining bid is considered; this continues until all roles in the play are assigned or there are no remaining bids.

If all roles from the play have been assigned, the RoboTrader constructs a bid for the original task, with a cost that

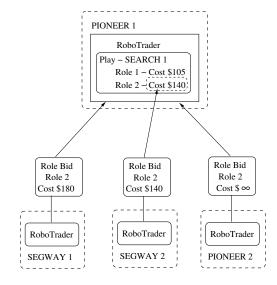


Figure 5: Receiving the bids for the remaining role, the Op-Trader selects the lowest cost bid.

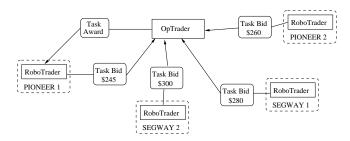


Figure 6: The bids from all plays are returned to the Op-Trader, who selects the lowest cost task bid and sends a task award to the winning bidder.

is summed over all assigned role cost estimates. The bid is sent to the OpTrader. This process is shown in Figure 6.

Task and role awards are granted Once the OpTrader has received bids from all RoboTraders or a call timeout has expired it awards the task to RoboTrader with the lowest cost bid. An award message is sent to the winning RoboTrader. All other RoboTraders are informed they lost the auction. The winning RoboTrader then sends role award messages to all RoboTraders that were assigned roles in the winning play. Note that at this point the RoboTrader still has not accepted the task award.

Awards are accepted and play execution begins The initial role bids made by the RoboTraders were non-binding. However, a role award is binding; once accepted, a role must be performed. If a RoboTrader has received no other role award in the interval between bidding and the arrival of this award, it accepts the role award. Otherwise it rejects the role award. If any of the role awards are rejected, or one of the Traders awarded a role does not respond to the award by a timeout, then the task award is rejected and the OpTrader

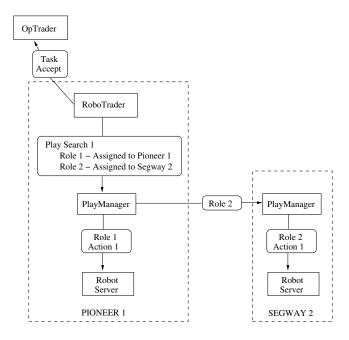


Figure 7: After the RoboTrader has confirmed the availability of the winning Role bidder, it can send notice of task acceptance to the OpTrader and forward the role assignments to the PlayManager. The PlayManager contacts the play managers of all robots assigned a role and sends them a description of the actions in their role. Action primitives are sent to the robot servers and the play execution begins.

must perform another auction.

If all role awards are accepted, the RoboTrader sends a task acceptance message to the RoboTrader. Then it sends an execution message to the PlayManager detailing the final role assignments. This stage is shown in Figure 7. The RoboTrader's role in the pickup team allocation is concluded except for relaying status information to the OpTrader when the play completes. Future work, however, will examine dynamic re-assignment of roles if and when required.

The PlayManager begins play execution Once informed of the play to execute, and the list of assigned roles, the PlayManager forms the subteam to execute the play. It does this by contacting each of the subteam members' RoleExecutors and transmits the play in compressed XML format to them. The RoleExecutor is responsible for executing the assigned role in the play. If any subteam members are essential and fail to acknowledge the play reception, or are not able to be contacted, the play is terminated and reported as such to the RoboTrader. Otherwise, execution proceeds by the PlayManager informing each RoleExecutor to start operation.

At this point, each RoleExecutor becomes loosely coupled to the PlayManager. The RoleExecutor will execute its sequence of actions and will only inform the PlayManager of termination (success or failure), or when it needs to synchronize with another role according to the play. To synchronize, the RoleExecutor contacts the appropriate teammate's Role-Executor and informs the PlayManager for status-keeping

purposes.

When each RoleExecutor reaches the end of its sequence of actions to perform, it informs the PlayManager of successful termination, and when the team is complete the PlayManager reports this to the RoboTrader. Alternatively, if a robot fails, or the time limit for execution is reached (as encoded in the play itself), the play is terminated and reported as such. Taken together, execution is distributed and loosely coupled.

The robots report Task completion messages, as well as other messages (e.g., status reports) originated by the robots, are captured by the TeamTalk back-end manager and the messages are routed to each robot's corresponding Helios just as for the human utterances. Helios assigns high confidence to information which originates from robots, on the presumption that robot communications channel is not noisy.

Generally, robot-originated messages are interpreted as requests by the robots to communicate to the human, and Ravenclaw passes those messages directly to Rosetta. Messages may also complete task agencies, allowing Ravenclaw to take these off of the focus stack and modify the expectation agenda as appropriate (Bohus & Rudnicky 2003). Messages are also routed to the GUI controller to allow the system to modify the display or perform some other signaling action. In the case of a completed task, this may change the color of the robot's icon.

Rosetta uses template-based natural language generation to render concept terms into well-formed sentences. The sentences generated by Rosetta are routed to Kalliope for synthesis. Kalliope selects a different Swift voice for each robot, thus each robot speaks in its own distinct voice. This helps the user to keep better track of information.

#### **Related Work**

Within the field of robotics, there has been considerable research into multi-robot coordination for a variety of domains and tasks (Mataric 1994; Balch & Arkin 1998; Gerkey & Mataric 2003). Many groups have focused on research questions relevant to robot teams particularly (Balch & Parker 2001). RoboCup robot soccer has offered a standardized domain in which to explore multi-robot teamwork in dynamic, adversarial tasks (Noda *et al.* 1998; Nardi *et al.* 2004) (see also *http://www.robocup.org*). Segway Soccer (Browning *et al.* 2005) is a new league within this RoboCup domain, which addresses the coordination of heterogeneous team members specifically. The emphasis of these human-robot teams is equality, both physically, as both ride the Segway mobility platform, and with respect to decision making power and responsibility.

How to effectively coordinate heterogeneous teams has been an ongoing challenge in multi-robot research (Scerri et al. 2004; Kaminka & Frenkel 2005). However, no one has focused explicitly on the principles underlying the building of such highly dynamic teams when the a priori interaction between individual robot developers is so minimal. Much of the existing research implicitly assumes that the

robot team is built by a group of people working closely together over an extended period of time. While some previous research within the software agents community has addressed the coordination of simulated agents built by different groups (Pynadath & Tambe 2003), none has chosen to address this pickup challenge for the coordination of multiple robots. We believe this research direction of forming dynamic teams will greatly advance the science of multi-robot systems.

Dialog agents are almost always designed with the tacit assumption that at any one time, there is a single agent and a single human, and that their communication channel is two-way and exclusive. As a consequence such systems do not deal gracefully with additional speakers or agents in the channel. One approach constructs an aggregated spoken dialog front-end for a community of under-specified agents, for example (Harris 2004). These systems, however, sacrifice the integration of domain knowledge into the dialog and support only shallow levels of interaction.

### **Conclusions**

In this paper, we presented the concept of pickup teams, where teams are formed dynamically from humans and heterogeneous robots with no a priori experience of one another. We have described an appropriate domain for exploring the research issues related to pickup teams: multi-robot treasure hunts. Based on our prior work with synchronized activities using STP with plays and tactics combined with robust multi-robot role assignment using the TraderBots' market-based architecture, we have proposed a new technique to address the problem of pickup teams. We have also described issues in language-based multi-actor communication in mixed human-robot teams and have presented mechanisms appropriate to managing interaction in such settings.

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