

## Classroom Salon (and now known as CS) FAQ

- How many versions of Classroom Salons exists now?
  - a. The answer is 2 free version of salons. Here are they
    - i. If you have used Classroom Salon prior to Spring 2017, then it is now hosted at <http://classroomsalon.net>
    - ii. The classroom salon hosted during Spring 2017 is now hosted under <http://classroomsalon.com>
  - There is also a paid version of salon that is more reliable and comes with technical support. The paid version is also easy to use and have some compelling features to make discussion based classes more exciting. The cost of using can be discussed based on the class needs.
    - Please send email to [classroom-salon@andrew.cmu.edu](mailto:classroom-salon@andrew.cmu.edu) if you are interested in using the paid version
- Do I still have access to all my old Salons at classroomsalon.net or classroomsalon.com?
  - Yes, you will have all the salons available to you
  - We will maintain them as long as we can
- What (if any) is the problem of continuing to use old classroomsalon.net or classroomsalon.com?
  - You can continue to use. But there will be NO technical support available. We will not maintain this platform going forward
  - We highly recommend that you start using the paid version.
- If I switch to the new paid platform what are the advantages?
  - Modern user interface
  - Comprehensive support of PDF
  - Better video player for YouTube based videos
  - More user analytics including access times
  - Data feed based on networks
  - Moderator capability
- Can I annotate \*any\* PDF file?
  - If the pdf is a scanned page, it is generally stored as an image. It is not possible to select text to annotate specific parts of the text b. However, there is a + button (lower right corner) that allows you to make a general comment. The comment will be automatically tagged with the page number
  - We are in the process of developing a more robust image annotation system for scanned PDF's. Stay tuned for updates.
- I want to switch to new platform. Can I import some of my old salons?
  - Yes, we will do this for up to 2 old salons.
  - Send email to [classroom-salon@andrew.cmu.edu](mailto:classroom-salon@andrew.cmu.edu) with the following information
    - your old Salon ID, your email under it was used
    - your new salon URL, your email (perhaps the same as last one)
- Is there a way for me to learn how best to use CS in my classes?
  - Yes, we will have number of webinars coming up.
  - Send email to [classroom-salon@andrew.cmu.edu](mailto:classroom-salon@andrew.cmu.edu) for times and dates